



THANK YOU

A SEASON OF THANKS

All of us at Flagler Health Care Foundation and Flagler Health+ would like to extend our sincerest thanks for your support. This year, our gratitude goes even deeper, as we have been faced with the unexpected challenges of the COVID-19 pandemic. The generosity of our donors has been critical to meeting the medical needs of our patients. With your help, Flagler Health Care Foundation raised over \$2 million for our mission of supporting the physical, social and economic health of the communities we serve. Please visit www.flaglerhealth.org/give for a special video message of thanks from our President and CEO, Jason Barrett. We wish you peace, joy and good health this holiday season and throughout the coming year!

NEWS & NOTES

A MESSAGE FROM THE BOARD

Dear Friends and Supporters,

I hope this newsletter finds you, your families and friends healthy, as we reach the end of a year unlike any before. In this issue, you will find a COVID-19 update from Flagler Health+, stories about the impact of your donations, information on the opening of the new Flagler Health+ Village at Nocatee, and ways in which you can continue to support our efforts.

I would like to take a moment to recognize the incredible team at Flagler Health+ who have worked tirelessly to care for patients and our community through the COVID-19 pandemic. Whether it has been through testing, emergency care, home care, inpatient hospitalization or community outreach, Flagler Health+ has helped thousands of people who needed us most during this challenging time.

Now, more than ever, I hope you take pride in knowing that you too have made a positive impact on someone's life through your support of the Flagler Health Care Foundation. I look forward to sharing more information with you in the coming months about new ways we will advance the legacy of philanthropy that so many of you have helped us build. Thank you for your continued support.

Sincerely,



Dr. Gregory Oxford
Foundation Board Chairman

COVID-19 VISITATION UPDATE

Throughout the COVID-19 pandemic, Flagler Health+ has focused on ensuring the health, safety and well-being of patients, team members and area residents. With an emphasis on surrounding the community with care during this challenging time, every aspect of the enterprise has played a role in delivering clinical and supportive services.

Since April, Care Connect+, has served over 1,100 families in St. Johns and Flagler Counties impacted by COVID with resources such as rental and utility payment assistance, mental health and well-being support and access to food.

More than 16,000 people have been tested for COVID-19 at Flagler outpatient locations since July, including the drive-thru test site, emergency care center, laboratories and urgent care locations. Inside the hospital walls, our critical care team has helped hundreds of patients recover, delivering the highest level of care around the clock.

Currently, there is a small increase in the number of patients hospitalized at Flagler



with COVID-19, as compared to prior months. Daily volumes are ranging from approximately 15-20. These numbers are fluid, as new patients are diagnosed and others are discharged. These volumes are less than half of the census in July, with a peak of 44 hospitalized cases during that month. Flagler Hospital has a proven and scalable operations plan and is well prepared should a more significant surge occur to safely care for all patients in this dynamic environment.

Looking ahead, a team of physicians, pharmacists, infection prevention specialists

and others are collaborating to ensure that Flagler Health+ is prepared to store vaccines, support public health needs and also protect our team members.

It is important to know that the hospital is a safe place. People experiencing symptoms of heart attack, stroke or other medical emergencies should seek treatment immediately. Patients can be confident that Flagler has all the appropriate protocols in place to keep them safe and address their health concerns.

FLAGLER HEALTH+ VILLAGE AT NOCATEE

Opening December 8 2020, Flagler Health+ Village at Nocatee is bringing total wellness to your backyard. The Village will offer friends, families and neighbors the services they need to maintain the healthiest lifestyle possible. To schedule an appointment, call (904) 819-4242 today!

- Services include:
- Primary Care

• Signature+ Concierge Care

• Orthopedics

• Lab & Imaging Services

• Heart & Vascular Care

• Health Coaching

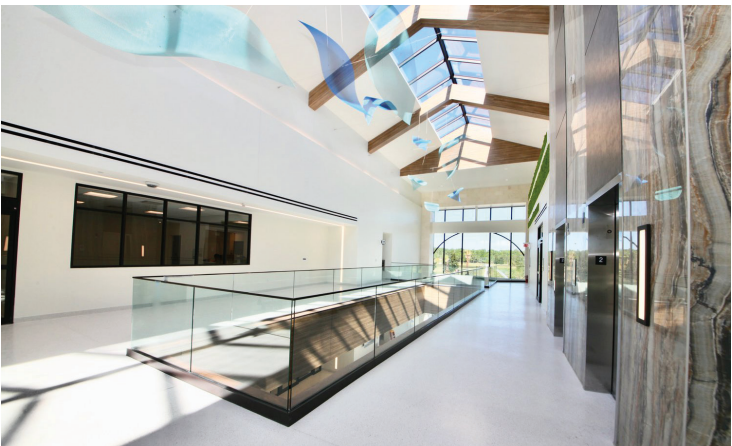
• Community Classes

• Kookaburra Coffee Shop

• Park & Performance Pavilion

Address: 351 Town Plaza Avenue, Nocatee, FL 32081

Interested in donor recognition and naming opportunities at our newest healthcare facilities? Contact Jessie Brabender at Jessie.brabender@flaglerhealth.org or (904) 819-4690 to learn more.



HEALTH CARE HEROES



L'Ketchie, Rehabilitation



Lindsey, Labor and Delivery



Bill, Operating Room



Brandi, Emergency Care

Flagler Health Care Foundation's Health Care Hero Program launched at the beginning of 2020 with the purpose of providing Flagler Health+ patients and their loved ones with a way to say "thank you" to the caregivers who make a difference to them during their hospital visits. For the first time, donors can nominate a Health Care Hero by making a gift, of any size, to Flagler Health Care Foundation and include a personalized message of appreciation to be delivered to their caregiver

along with a custom Health Care Hero lapel pin. Donations to the Health Care Hero program not only pay tribute to Flagler Health+ caregivers, but are also essential to establishing critical new programs, purchasing the safest and most effective medical technology, and providing free charitable care to our community members when needed. To nominate a Flagler Health+ Health Care Hero visit www.flaglerhealthcarefoundation.org.

“Nurse Brandi helped care for me a month ago in the Emergency Room. I came in by ambulance alone and she put me right at ease with her kind and compassionate care. Thank you so much Brandi!

- Flagler Health+ Grateful Patient

A SEASON OF GIVING

As you approach your year-end charitable giving for 2020, we hope you will consider supporting Flagler Health Care Foundation with a gift. The COVID-19 pandemic has affected the physical, social and economic health of our St. Johns community in many ways. In order to ensure the health and safety of our supporters, Flagler Health Care Foundation made the difficult decision to cancel two of our three signature fundraising events this year, including the Spring Gala at Hammock Beach Resort and the Skeet Shoot for the Heart tournament. Typically, the Foundation relies on these annual events to garner donations to support our patients, purchase new equipment and fund new programming and initiatives.

We are counting on loyal donors like you to make a gift this year when it matters most! All contributions received by Flagler Health Care Foundation by December 31, 2020, will qualify as tax-deductible donations for 2020.



B.R.A.V.E. SUMMIT 2020

Flagler Health+ Care Connect was proud to host its first annual B.R.A.V.E. Summit this November. The B.R.A.V.E. program (Be Resilient and Voice Emotions) was generously funded by THE PLAYERS Championship in the fall of 2019 with a \$1 million donation.

Since then, the Flagler Health+ Care Connect staff have worked to address the growing behavioral health needs affecting students and families in St. Johns County public schools. The inaugural event allowed over 60 attendees to connect virtually and learn about the importance of mental health resources, especially during times of global crisis. Keynote speaker Ross Szabo, Wellness Director at the Geffen Academy at UCLA and award winning mental health speaker, covered important topics including mental health coping tools, identification of healthy relationships and the importance of addressing your emotions and feelings.

Through B.R.A.V.E., Flagler Health+ Care Connect continues to serve as the hub for student behavioral health referrals for all 39 schools in the St. Johns County School District. We look forward to future B.R.A.V.E. Summit events. To learn more, visit www.stjohnscareconnect.com.



CUT HERE

YES! I WOULD LIKE TO SUPPORT FLAGLER HEALTH CARE FOUNDATION WITH A GIFT TODAY!

GIFT AMOUNT

☐ \$25 ☐ \$50 ☐ \$100 ☐ \$250 ☐ \$500 ☐ Other: \$ _____

FREQUENCY

☐ One time gift ☐ Monthly

GIFT DESIGNATION

☐ Flagler's Greatest Need
☐ Other: _____

PAYMENT OPTIONS

Online visit www.flaglerhealth.org/give

Check made payable to Flagler Health Care Foundation

Credit Card ☐ Visa ☐ MasterCard ☐ American Express ☐ Discover

Account number: _____

Expiration date: _____

Name on card: _____

Signature: _____

Please return your completed reply card using the enclosed envelope, addressed to Flagler Health Care Foundation, P.O. Box 860216, St. Augustine, FL 32086.