“No Patient Left Alone Act”

This law requires providers to allow patients admitted to the facility to receive visitors in accordance with circumstances outlined below; for additional information, please click on the above link for our visitation policy.

Essential caregiver/support person
Flagler Hospital encourages patients to designate a friend, family member, guardian, or other individual as an essential caregiver/support person. Flagler Hospital allows in-person visitation by the essential caregiver/support person for at least 2 hours daily in addition to any other authorized visitation.

Florida § 409.823 is an addendum of our visitor policy.
Flagler Hospital visitation policy allows for in-person visitation in all the following circumstances, unless the patient or patient’s representative objects:
- End-of-life situations.
- A patient who was living with family before being admitted to the provider’s care is struggling with the change in environment and lack of in-person family support.
- The patient is making one or more major medical decisions.
- A patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- A patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A patient who used to talk and interact with others is seldom speaking.
- For hospitals, childbirth, including labor and delivery.
- Pediatric patients.

Flagler Hospital has the right to limit or revoke visitation in certain circumstances including, but not limited to:
- The patient or patient’s representative requests limitation or revoking of visitation.
- The presence of visitor(s) is medically or therapeutically contraindicated.
- The presence of visitor(s) interferes with the care or rights of other patients.
- Visitor(s) engaging in disruptive, threatening or violent behavior toward patients, staff and/or other visitors.
- Visitor(s) are not compliant with safety protocols and/or policies of Flagler Hospital.

Safety Protocol
- No health care facility in Florida may require a vaccine as a condition to visitation, however all visitors will be expected to follow any safety precautions which might be recommended by the facility (i.e. Covid+ patient would require personal protection equipment provided by staff)
- Visiting Hours -8:00am- 8:00pm daily in all locations excluding Behavioral Health Unit, Labor and Delivery, and certain surgical or procedural areas.
- To ensure a quiet, comfortable, and safe environment, it is recommended only two visitors at a time at the bedside. Rotation of additional visitors is allowed; there are no limits on how many visitors per day.
- Visitors under the age of 16 years must be accompanied by an adult.
- All visitors must enter through the main entrance and check in with Security for badge access. (I.D.s are required for all adults). (ER patients /visitors may enter thru the ER entrance).
- For the safety of our patients and staff, visitors of patients who are not on transmission-based precautions are encouraged to wear a mask and perform hand hygiene prior to entering and leaving the patient's room.
- Visitors of patients who are in enhanced droplet and contact precautions must wear a mask, gown and gloves. Staff will assist with proper procedures and hand hygiene.
- To provide the optimum therapeutic environment, consensual physical contact is allowed with patients.