

NEWS & NOTES

MESSAGE FROM THE BOARD

The Flagler Health Care Foundation Board is pleased to share that Gina Mangus has been named Executive Director of Flagler Health Care Foundation, which is aligned with her role as Vice President of Advancement and Strategy for Flagler Health+. Gina will focus on working with us at the highest level to advance the vision of Flagler Health+ through philanthropic support generated by the Foundation. Gina joined Flagler in 2007 and has spent the majority of her 25-year career as a marketing and communications leader. Prior to joining Flagler, she served in top roles at national and global companies in the sectors of laboratory systems, wireless communications and automotive parts manufacturing. In addition to her role at Flagler Health+, Ms. Mangus is very active in the local community. She serves on the Board of Directors for EPIC Behavioral Healthcare and the United Way of St. Johns County and is a member of the St. Johns County Health Leadership Council. She holds both a bachelor's and master's

degree in communications and begins a doctoral program in business administration this Fall.

Please join me in welcoming Ms. Mangus as our Executive Director of Flagler Health Care Foundation! I am excited for the future of the Foundation and look forward to working with Gina and all of you to achieve our goals.

Sincerely,



Dr. Gregory Oxford, Chairman
Flagler Health Care Foundation

1-712 tmp3900

TOKENS OF GRATITUDE

With the safety of our supporters in mind, Flagler Health Care Foundation decided to cancel the 2021 spring Gala. The team at Flagler Health+ is working hard to help vaccinate our community members and looking forward to the day we can safely return to in-person fundraising events. The Flagler Health+ Foundation Board of Trustees recognizes the unwavering commitment our healthcare workers have made to members of our community, especially throughout the COVID-19 pandemic. The Foundation is proud to announce that we have partnered with Hammock Beach Resort to apply our previously made deposit toward resort vouchers for more than 60 randomly selected Flagler Health+ team members. These vouchers will serve as tokens of appreciation from the Foundation and its loyal supporters.



Friends and Supporters,

Thank you for the warm welcome I have received in my new role as Executive Director of

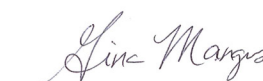
Flagler Health Care Foundation. I am excited to accelerate and align our philanthropic efforts to further the strategic vision of Flagler Health+ and advance the physical, social and economic health of the communities we serve. Since taking on this new role, I have had an opportunity to meet one-on-one with many of you and I sincerely appreciate your time. I have received invaluable feedback, and I welcome the opportunity to engage with more of you in the coming months. Because

of the generosity of so many, we are very close to reaching the \$8M goal set for our Forever Flagler Campaign. As we strive to meet this target, we have a number of opportunities for donors to specifically recognize the incredible resilience and commitment to caring demonstrated by our staff and physician partners throughout the COVID-19 pandemic.

I cannot express the pride I feel to be part of the team at Flagler Health+, where people in every role have dedicated their hearts, minds and expertise to saving lives and positively impacting our community through clinical care, testing, vaccinations and addressing social health needs such as food insecurity, housing and rental assistance. Your support

plays a vital role in our ability to meet our community's changing needs, no matter the circumstance, as evidenced by this particular time in our history. Again, thank you for the trust you have placed in me to lead Flagler Health Care Foundation, as we begin a new phase in the growth and development of the Flagler Health+ enterprise. I look forward to working with each one of you along the way.

Sincerely,



Gina Mangus, Executive Director
Flagler Health Care Foundation

HOPE ON THE HORIZON: VACCINATING THE COMMUNITY



Flagler Health+ began receiving its first doses of the Pfizer COVID-19 vaccine on December 22, 2020. Immediately following, the hospital began vaccinating employees using a tiered approach to distribution, beginning with clinical workers in the areas most likely to come into contact with patients who have COVID-19.

In addition to assisting with the logistics of dispensing the Pfizer vaccines, the Pharmacy Department played a critical role educating our employees and the community about the vaccine and answering their questions. More than 200 employees attended a Zoom session where a panel answered questions from staff in real time. A video series, A Dose of Education, helped to answer frequently asked questions about the vaccine itself, potential side effects, the development of the vaccine, and more. Flagler Health+ also partnered with the First Coast YMCA to host an hour-long COVID-19 education session on Facebook Live where more than 3,000 viewer's questions were received live and answered by Pharmacists.

In total, more than 57% of Flagler Health+ employees would ultimately choose to receive the vaccine, a rate significantly higher than rates reported by other healthcare organizations.

A dedicated team of employees and credentialed volunteers worked tirelessly to get Flagler Health+ employees vaccinated. They then turned to focus efforts on our community. The vaccination team administered a portion of the Flagler Health+ vaccine allotment to first responders and other essential workers in alignment with Federal Government and CDC guidelines for vaccine distribution. Recipients included St. Johns County Sheriff's deputies, community-based healthcare clinic employees, St. Johns County School District staff aged 65+ and other at-risk essential workers. Then, when St. Johns County asked for assistance administering its allotment of vaccine to community healthcare workers and those aged 65+, the Flagler Health+ team assisted with the administration of vaccines to 1,100 county residents. And, when residents of West Augustine were finding it challenging to get COVID-19 vaccines due to technology and transportation challenges, the vaccine team mobilized using the Plus Bus Mobile Clinic and brought the vaccine to more than 125 seniors who otherwise may have had significant challenges obtaining a vaccine. Most recently, the team helped to vaccinate 188 patients in the Flagler Health+ Primary Care network that were categorized as highly vulnerable or high risk.

In total, Flagler Health+ has administered over 10,000 vaccines to our team members, medical staff, community partners and area residents to-date.

RECENT ACCOLADES: FLAGLER HOSPITAL

In an unprecedented year, commitment to hospital quality has never been more important. In February 2021, Flagler Health+ announced that Flagler Hospital was recognized as one of Healthgrades America's 100 Best Hospitals, placing us in the top 2% of hospitals nationwide. The distinction places Flagler Hospital in the top two percent of nearly 4,500 hospitals assessed nationwide for its consistent, year-over-year superior clinical performance as measured by Healthgrades, the leading resource that connects consumers, physicians and health systems. Flagler Hospital has been recognized with five star designations and/or or excellence awards in more than 20 areas by Healthgrades in 2020/21. These include disease-specific and surgery-related categories.

In addition to the Healthgrades ranking, Flagler Hospital has been nationally recognized with an 'A' grade for hospital safety by The Leapfrog Group. This distinction recognizes Flagler Hospital's achievements protecting patients from errors, injuries, accidents, and infections.



These distinctions are particularly meaningful in a time when providing the highest level of care in the safest possible environment requires even greater levels of innovation, resilience and commitment. Words cannot express the depth of respect and pride I have for our team members, especially those who have been working on the front lines throughout this pandemic for nearly a year. We are honored to be recognized by Healthgrades for our excellence in clinical care and by The Leap Frog Group for our dedication to patient safety.

- Jason Barrett, President and CEO
Flagler Health+

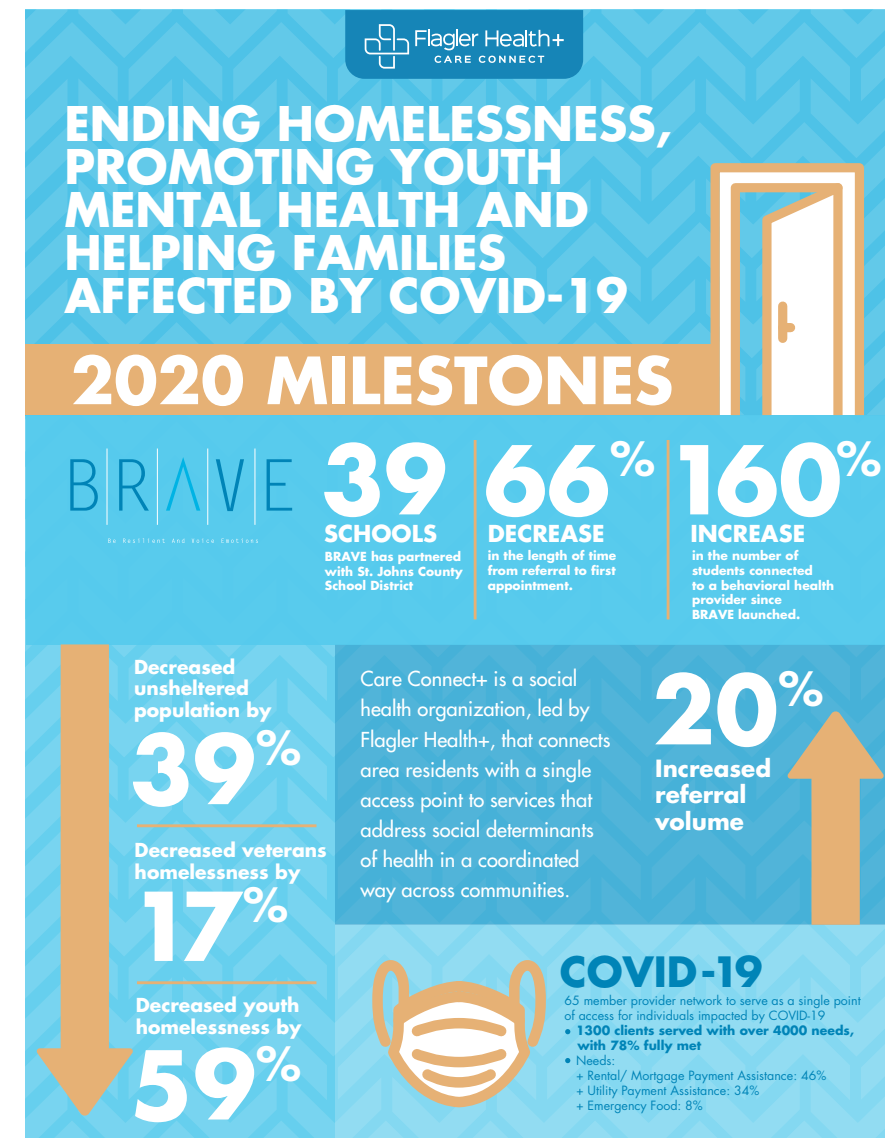
COMMUNITY SERVICE WHEN NEEDED MOST: CARE CONNECT+

Care Connect+, the social health organization created by Flagler Health+, connects area residents with a single access point to services that address social determinants of health in a coordinated way across communities. Care Connect+ has made significant strides to improve circumstances such as housing, income, education, food adequacy and other factors tied to social determinants of health, which research has shown affects 80% of health outcomes.

"The COVID-19 pandemic has shined a light on the important role that Care Connect+ continues to play in building healthier communities across Northeast Florida," said Flagler Health+ President and Chief Executive Officer Jason Barrett. "With an emphasis on collaboration, innovation and seamless care navigation, the team at Care Connect+ is closing the gap in healthcare disparities and helping area residents and communities thrive. This would not be possible without our growing base of community partners."

In 2020, Care Connect+ helped decrease the unsheltered homeless population by 39% and increase access to youth behavioral health resources by 20%. Programs such as BRAVE, a partnership with St. Johns County School District that connects students across 39 schools with behavioral health providers, saw a 160% increase in the number of students proactively working with providers. The alliance also helped more than 1,300 residents affected by COVID-19 secure housing and utility payment assistance, food and other critical needs.

The collective effort of our partners and supporters helped individuals and families navigate some of life's most challenging circumstances,' said Care Connect+ Executive Director John Eaton. 'As we work to increase coordination and access to the resources people need to keep their families safe and healthy, we are working towards realizing our vision to advance physical, social and economic health in Northeast Florida.



CUT HERE

YES! I WOULD LIKE TO SUPPORT FLAGLER HEALTH CARE FOUNDATION WITH A GIFT TODAY!

GIFT AMOUNT

\$25 \$50 \$100 \$250 \$500 Other: \$ _____

FREQUENCY

One time gift Monthly

GIFT DESIGNATION

Flagler's Greatest Need
 Other: _____

PAYMENT OPTIONS

Online visit www.flaglerhealth.org/give

Check made payable to Flagler Health Care Foundation

Credit Card Visa MasterCard American Express Discover

Account number: _____

Expiration date: _____

Name on card: _____

Signature: _____

Please return your completed reply card using the enclosed envelope, addressed to Flagler Health Care Foundation, P.O. Box 860216, St. Augustine, FL 32086.